

THIS AMENDMENT:		
_____ Passed _____	Passed as amended by _____	
_____ Failed _____	_____ Not Offered _____	_____ Withdrawn _____

MUNDELL PROPOSED AMENDMENT 1

TIME/DATE PREPARED: March 18, 2005

COMPANY: Arizona Public Service Company

AGENDA ITEM NO. U-1

DOCKET NO. E-01345A-03-0437

OPEN MEETING DATE: March 24 and 28, 2005

=====

Page 18, line 1, after “costs.” INSERT

It is important that the customer education program be implemented in a timely fashion, before this summer. APS needs to make its customers aware that with the implementation of an adjustor, ratepayers will be obligated to pay additional amounts for service they received in the previous year. It is essential, and only fair, that customers understand that their usage this summer can have an effect on their electric bills the following year.

Page 29, line 14, after “misunderstandings.” INSERT

We also expect APS to have the required information posted to its website and its customer education program up and running before June 1, 2005, in order to allow customers the opportunity to implement their own conservation measures.

Page 31, line 24, after “gas costs.” INSERT

APS shall submit its plan to implement its customer education program within 30 days of the effective date of this Decision to the Director of the Utilities Division for approval. Furthermore, APS shall post the required information on its website within 30 days of the effective date of this Decision.

Page 33, line 4 INSERT new ordering paragraphs

IT IS FURTHER ORDERED that within 30 days of the effective date of this Decision Arizona Public Service Company shall submit its plan to implement its customer education program to the Director of the Utilities Division for approval.

IT IS FURTHER ORDERED that within 30 days of the effective date of this Decision Arizona Public Service Company shall post on its website information explaining the billing format, rates, and charges, including up-to-date information about the PSA and current gas costs.